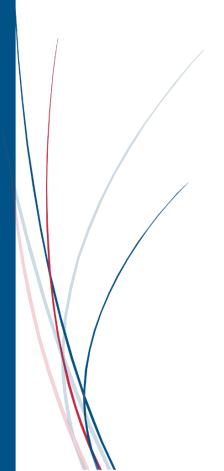


TSA Career Portal

User Guide

October 2022



Welcome

Welcome to the TSA Career Portal User Guide. The TSA Career Portal is a robust, online career development system that reflects a strategic approach to talent management by featuring both Career Mapping and Leadership Succession Planning components.

The Career Mapping (CMS) component enables you to view, compare, and create career maps; assess and develop your skills and competencies; and create both short- and long-term career goals. In addition, the site provides a wide range of resources to support your professional development and growth.

The Leadership Succession Planning (LSP) component is designed to strengthen and retain current leaders, while ensuring valuable knowledge is captured and conveyed to future leaders. Through this site, you will be able to access to a wide range of leadership tools and resources, nominate yourself for talent pools, explore leadership roles, and develop your Executive Core Qualifications (ECQs).

Accessing CMS Functions

Review the location and function of the main Career Mapping tools:

- View Career Maps
 - <u>Position Descriptions</u>
 - Competency Self-Assessment
- Compare Maps
- Create Career Maps
- Activities
- Information
 - Mission Critical Career Progressions Overviews
 - TSA Competency Dictionary
- Tools
 - Career Tool Kit
 - Skills Self-Assessment
 - TSA Resume Builder
 - Leadership Competency Self-Assessment
 - LinkedIn Learning

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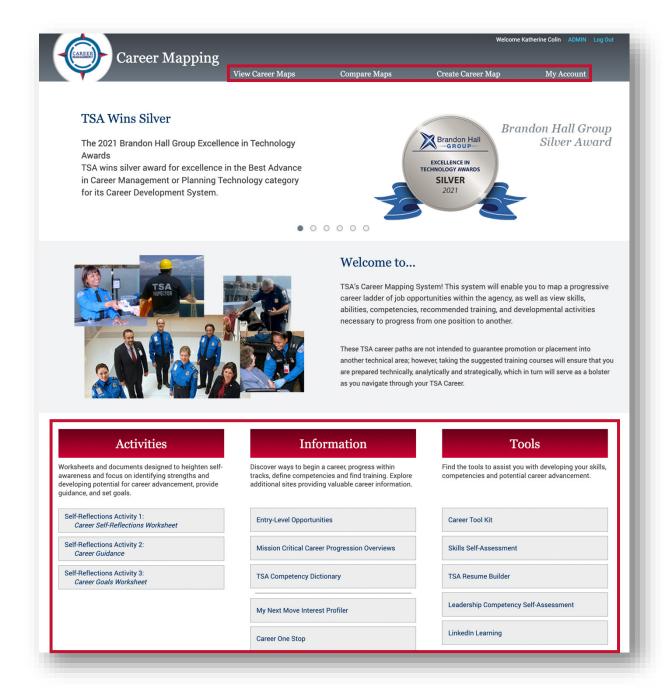
Accessing LSP Functions

Review the location and function of the main Leadership Succession Planning tools:

- Job Success Profiles
- Join a Talent Pool
- Talent Matrix
- Executive Development Plan
- Interview Preparation
- Executive Assessment Tools
- Executive Core Qualifications
- Leadership Resources

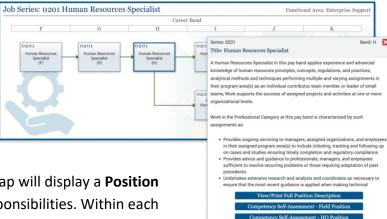
Navigating the CMS

You can navigate to the main functions of the CMS using the links in the site header, or in the center content areas of the CMS Home page: Activities, Information, and Tools.



View Career Maps

Select the View Career Maps on the Home page. On the View Career Maps page, you will see a list of job series within TSA. Select a job series to open the complete career map for that particular series.



Selecting a position in the career map will display a **Position Summary** of the job duties and responsibilities. Within each position summary, there are links to view the full **Position Description** and to open a **Competency Self-Assessment** for that position.

HUMAN RESOURCES SPECIALIST (FD) - H Applies experience and knowledge of human resources principles, concepts, regulations, and practices, analytical methods and techniques performing multiple and varying assignments as an individual contributor, team member, or leader of small teams, under the direction of a manager, project/program manager, team leader, or more experienced professional. Established policies and procedures provide guidance for most assignments, but allow limited discretion to select the most appropriate approach or to develop new approaches. Work and use of resources are reviewed periodically, typically at major milestones and at completion **Job Duties and Responsibilities** Provides management and other program staff with advice and support for performing human capital core functions in compliance with the Office of Human Capital (OHC) directives, policies, guidance, procedures, and requirements. Acts as an agent of the AA/OHC for the purposes of ensuring that the organizational element complies with OHC directives, policies, guidance, procedures and requirements and that human capital decisions and activities in the organizational element are consistent with merit Work includes such assignments as: Provides ongoing servicing to managers, assigned organizations, and employees in their assigned program area(s) to include initiating, tracking and following up on cases and studies ensuring timely completion and regulatory compliance. Provides advice and guidance to professionals, managers, and employees sufficient to resolve recurring problems or those requiring adaptation of past precedents. Undertakes extensive research and analysis and coordinates with OHC senior specialists as or advising managers, staff, and employees. Provides guidance to more junior staff as appropriate to accomplish ongoing work Identifies and proposes technically sound and administratively compliant solutions to a range of recurring issues requiring considerable judgment to ensure that recommendations and approaches best meet operational needs. Depending on needs and circumstances of the specific organizational element to which assigned, duties may include but are not limited to functional areas described below. Characteristic human resources signments at this pay band (by functional area) include: Disciplinary and Adverse Actions Key Duties: Knowledge of, and skill in applying, employee relations principles, practices, and legal and regulatory requirements; and analytical skill sufficient to advise managers about appropriate disciplinary or other corrective techniques that are responsive to a range of conduct and performance problems.

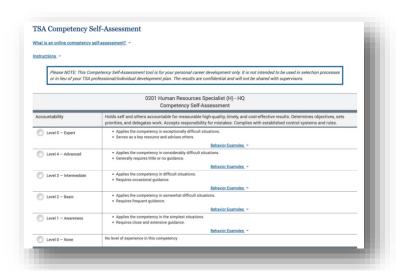
Position Descriptions

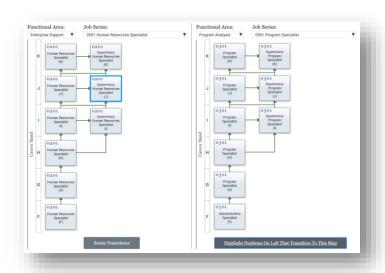
The position descriptions contain the job duties, responsibilities, core competencies, technical competencies, critical development activities, training, and special conditions associated with the position.

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Competency Self-Assessment

The Competency Self-Assessment will enable you to identify your level of proficiency in each of the competencies required to advance to the selected position. After submitting your proficiency ratings, you can compare your rating to the "goal" or recommended proficiency rating for each of the competencies.



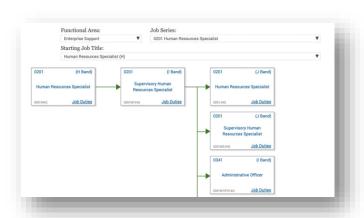


Compare Maps

Select the Compare Maps link on the home page or from the dropdown menu. On the Compare Maps page, you will need to select a functional area and job series to begin comparing career maps. Follow the instructions on the page to compare the career path of the selected job series to one that is familiar or of interest to you.

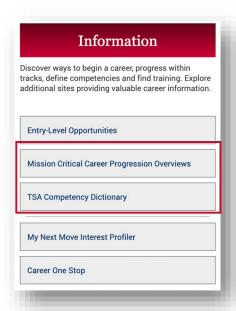
Create Career Map

Select the **Create Career Map** link on the home page. On the **Create Career Map** page, select a functional area, job series, and starting job title to view the available options. Select one of the options to advance your map. As you progress, you can select a position a second time to remove it from your map.



Activities

Select one of the three self-reflection activities found under **Activities** on the home page. These activities are designed to help you develop potential for career development and set goals.





Information

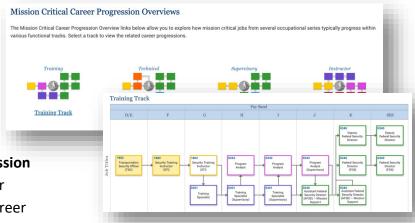
For more valuable career information, select one of the links found under **Information** on the home page.

This guide will highlight two helpful resources: Mission Critical Career Progression Overviews and the TSA Competency Dictionary.

Mission Critical Career Progression Overviews

Select the **Mission Critical Career Progression Overviews** link on the home page.

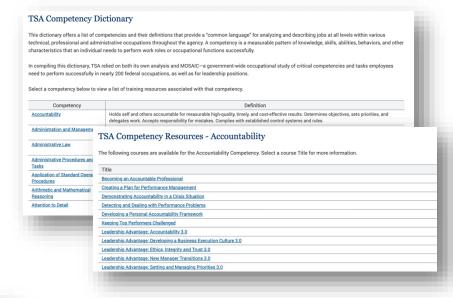
On the Mission Critical Career Progression Overviews page, select one of the four functional tasks to view the related career progressions.



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TSA Competency Dictionary

Select the TSA Competency
Dictionary link on the home
page. The TSA Competency
Dictionary lists
competencies and their
definitions; each
competency can be selected
to view a list of associated
training resources.



Tools Find the tools to assist you with developing your skills, competencies and potential career advancement. Career Tool Kit Skills Self-Assessment TSA Resume Builder Leadership Competency Self-Assessment LinkedIn Learning

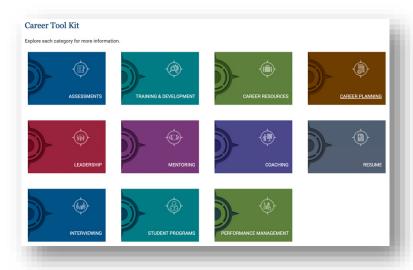
Tools

Select one of the resources found under **Tools** on the home page. All these tools, and more, can also be found in the Career Tool Kit.

This guide will highlight all five of these valuable tools.

Career Tool Kit

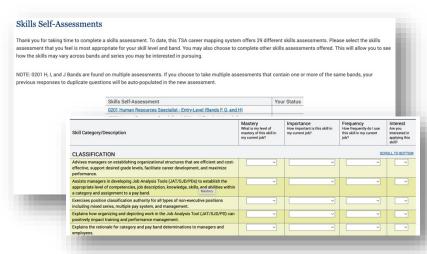
Select the **Career Tool Kit** link on the home page. The **Career Tool Kit** contains links to information and tools, organized by category. Select a category to view the associated resources.

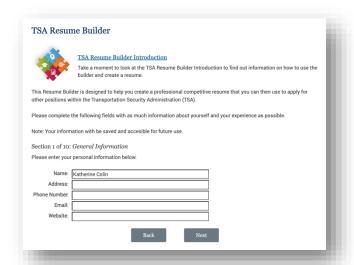


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Skills Self-Assessment

Select the Skills SelfAssessment link from the home page or the Assessments category in the Career Tool Kit. The Skills
Self-Assessment will enable you to identify your level of proficiency in each of the skills required to advance to the selected position.





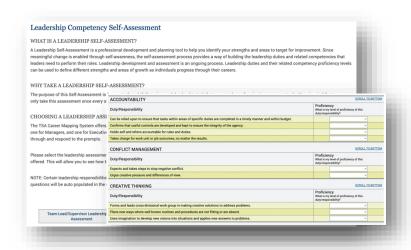
TSA Resume Builder

Select the **TSA Resume Builder**link from the home page or the
Resumes category in the Career
Tool Kit. Fill in the requested
information to build a
professional competitive resume
that you can use to apply for
other positions within the TSA.

Leadership Competency Self-Assessment

Select the **Leadership Competency Self-Assessment** from the home page or the Assessments category in the Career Tool Kit.

Select one of the three leadership assessments to help identify your strengths and areas to target for improvement.



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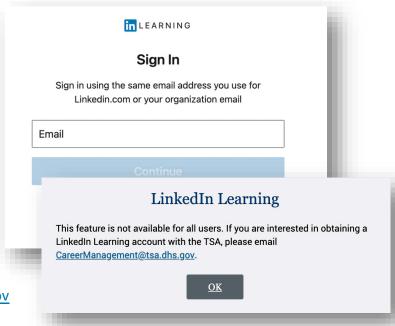
LinkedIn Learning

Select LinkedIn Learning from the home page to log into your LinkedIn Learning account.

This feature is not available to all users yet.

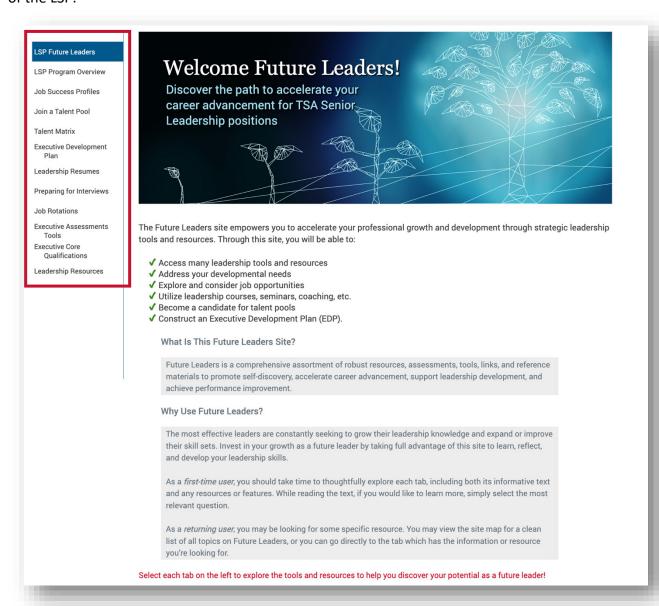
Users with LinkedIn Learning access will be directed to their LinkedIn Learning account.

Users without access, will be prompted to email mailto:careermangement@tsa.dhs.gov to express interest in obtaining LinkedIn Learning through TSA.



Navigating the LSP

You can navigate to the main functions of the LSP by selecting one of the tabs along the left side of the page. Select any of the tabs to quickly access the different resources and functions of the LSP.



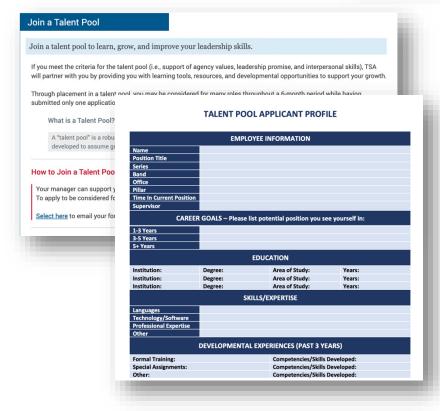
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Job Success Profiles

Select the **Job Success Profiles** link from the list of tabs. Job Success Profiles (JSP) provide a snapshot of the job overview, responsibilities, knowledge, skills, and Executive Core Qualifications and/or competencies required for effective performance.

Find a specific JSP by either using the filter or search functions, or by selecting from the list.





Join a Talent Pool

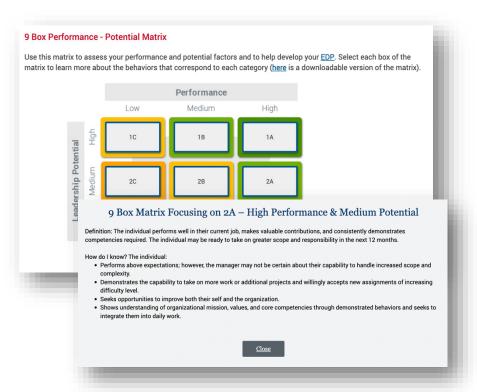
Select the **Join a Talent Pool**link from the list of tabs. Read
the information provided
pertaining to Talent Pools and
how you can join one.

Complete the Talent Pool
Applicant Profile and click the
link to email your completed
form to the Executive
Resources Division (ERD).

Talent Matrix

Select the **Talent Matrix** link from the list of tabs. Use this **Talent Matrix** to help develop your Executive Development Plan (EDP).

Determine where you fall in this matrix by selecting each box and reading what this level of performance and potential looks like.





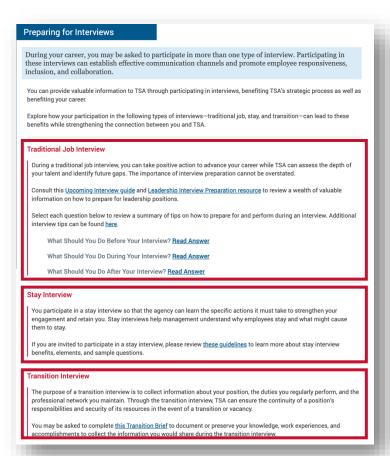
Executive Development Plan

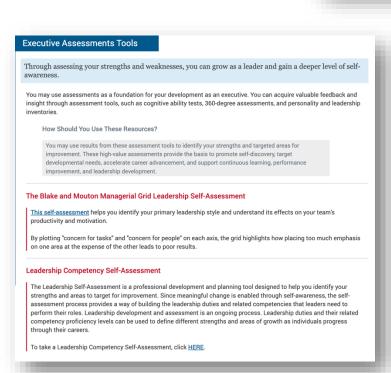
Select the Executive Development
Plan link from the list of tabs. Read
up on the best practices for writing
your Executive Development Plan
(EDP).

Download the **SES EDP Template** to complete your EDP. Consult the accompanying guide and sample SES EDP for additional help.

Interview Preparation

Select the **Preparing for Interviews** link from the list of tabs. Review various preparation resources for three different types of interviews: Traditional Job, Stay, and Transition.





Executive Assessment

Tools

Select the Executive Assessment

Tools link from the list of tabs.

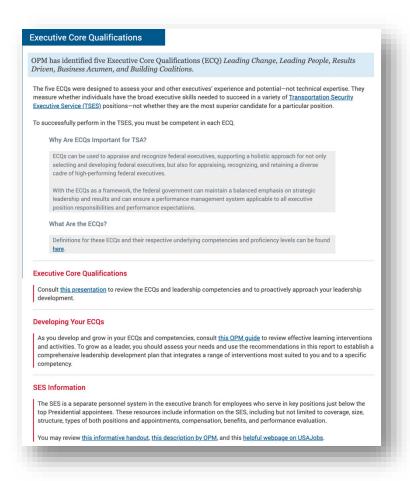
Select one of two assessments to

use as a foundation for your
development as an executive.

You can use the results of these self-assessments to help develop your EDP.

Executive Core Qualifications

Select the Executive Core
Qualifications link from the
list of tabs. Read up on the
five Executive Core
Qualifications (ECQ) and
consult the various guides and
resources to develop your
ECQs.



DHS Leader Development Program The Department of Homeland Security (DHS) established its Leader Development Program around a DHS specific Leader Development Framework and Leader Development Competencies. Review this Guide to locate options and opportunities to support your development as a leader within TSA. Why Is the Framework Useful? Read Answer Executive Development Programs Review this collection of executive development programs recommended by TSA. You may also consult with your manager to identify programs that will help you as you prepare your IDP and discuss how the programs will support your career goals. • Through this program, you can obtain a Master of Art (MA) in Homeland Security. • This CHDS program provides the opportunity for leaders from homeland security and public safety organizations/agencies to take relevant classes and discuss with and learn from each other. • Through this DOD grogram, you can artend participating universities/colleges to complete your masters' degree. • This Hational Intelligence University program is intended to help prepare future leaders at DHS through offering a Bachelor of Science in Intelligence. • Through the Leadership Education Program (LEP) program, TSA offers a variety of changing programs to which you can apply. • With the TSA Leadership Education Program (LEP) program, TSA offers a variety of changing programs to which you can participate in 90-minute sessions tailored to build leadership is read of development of the program state of the build leadership is leadership and the program state of the build leadership is state of self-paced courses targeting TSA's Leadership Principles. Additional Resources You may find the following DHS and federal government resources helpful to: • Review training and course options to development Program • Explore the ESAD webinar series, where you can participate in 90-minute sessions tailored to build leadership skills. • Rev

Leadership Resources

Select the **Leadership Resources**link from the list of tabs. Review
the DHS Leader Development
Program, Executive Development
Programs, and additional resources
to see how they can help you
develop as a leader.

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